





POLLING QUESTION # 1







PJRFSI – Your Partner for Food Safety

Paul Damaren

Senior Vice President of Food Safety & Supply Chain, PJRFSI

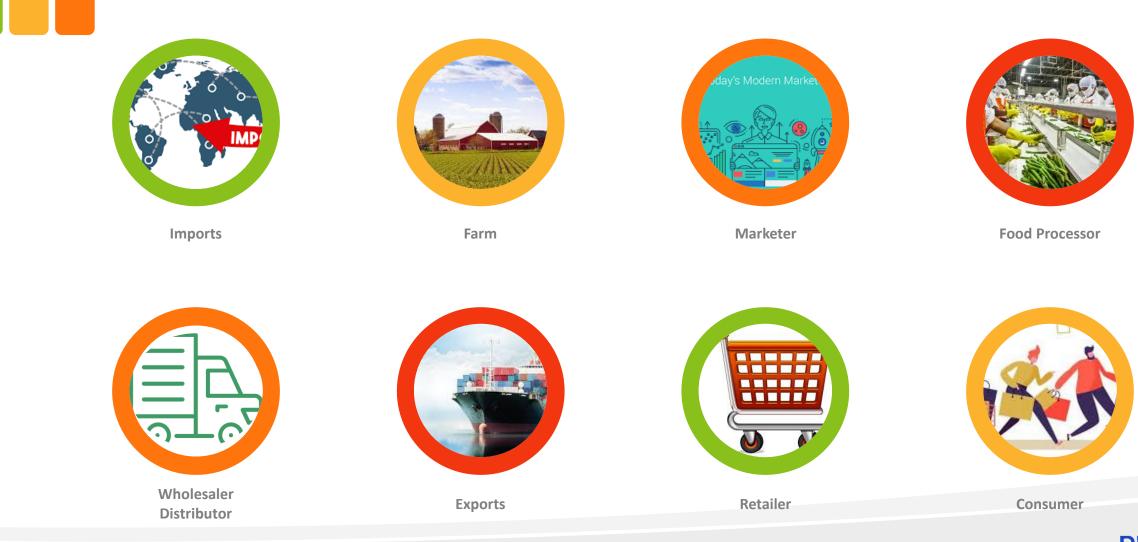




PERRY JOHNSON, FAMILY of COMPANIES



Working with the Entire Food Supply Chain





Our Services

The Certification and Inspection industry has been deemed an essential service!Here is a link of all Essential Services CanadaHere is a link of all Essential Services USA



Auditing & Certification

Third party risk-based certification of products and systems provides a solid infrastructure for organizations to maximize business performance, increase efficiency, drive continual improvement and manage risk.



Customer Specific & Second Party Auditing

Protect your brand and minimize recalls by building a robust supplier end-to-end program which will improve supplier processes, mitigate risk. Establish confidence your product vision is protected.



Supply Chain Solutions

Your companies supply chain is very complex and the need to manage these risks globally has never been more important. Perry Johnson Food Safety Inc. can help you control and eliminate many of the risks you face today in your supply chain.



Training Solutions

Speak to us about our customized onsite training options for your company. We conduct training to countless standards globally.



Perry Johnson Registrars Food Safety Inc.

FOOD SAFETY & SUPPLY CHAIN







Why Perry Johnson Food Safety?

1. PJR – A Brand To Trust

- Previously recognized as the #1 reporting registrar,
 - (Source: www.iaar.org) Industry Association of Accredited Registrars
- Over 30 Years Of Auditing

2. Value Added Partner

- Complimentary plaque to every client
- o Complimentary certificate
- Free webinar training
- Free press release & marketing tools for your business
- Option of virtual assessments
- 3. PJRFSI has the resources, capability, established infrastructure and commitment to support your mission, objectives and requirements.
- 4. PJRFSI will become your **trusted partner** for the following reasons:
 - Our ability to align with your organization to achieve your food risk and brand protection objectives.
 - The technical expertise of field-based audit and leadership & account management teams.
 - Delivery of real time management information.
 - Delivery of a close and transparent partnership with your organization
 - Unparalleled expertise to be your partner in food safety management system assessments.







POLLING QUESTION # 2







To swab or not to swab

- Martin Wiedmann
- Department of Food Science
- Cornell University, Ithaca, NY
- E-mail: <u>mw16@cornell.edu</u>
- Phone: 607-254-2838

Take-home messages

Summary

- Food safety issues (outbreaks and recalls) are often tracked back to failures of the prerequisite programs (and not critical control point failures)
 - The processing plant environment and other food associated environments are important sources of pathogen and spoilage organism contamination
- "Swabbing" (aka Environmental monitoring programs) should be set up to validate and verify prerequisite programs (e.g., sanitation)

Industry recommendations

- Review your swabbing program and make sure it has defined goals (preferably validation and verification)
- Improve integration of "swabbing programs" that are currently separately run and managed (pathogen, ATP, allergen)
- Get an external party to stress test your system

What is swabbing?

- It is a vague term, better terms are
 - Pathogen Environmental monitoring (PEM) Program
 - Environmental monitoring program
 - Emphasizes that a comprehensive program includes testing for pathogens, indicator and index organisms (e.g., Enterobacteriaceae, Aerobic Plate count, ATP, allergens)
- PEM actually use <u>sponges</u>, not swabs





Why "swab"

- Goal of an environmental monitoring programs program is to (i) assure hygienic conditions of the processing environment and (ii) prevent contamination of foods from the processing plant environment
 - Robust environmental monitoring programs are particularly important for processing facilities where RTE products are exposed to the processing environment after the "kill step"
- Key hazards that are managed with environmental monitoring programs are:
 - Environmentally transmitted pathogens: *Listeria monocytogenes*, *Salmonella* and *Cronobacter* (the latter one only in facilities that process infant formula or infant formula ingredients
 - Allergens
- Environmental monitoring programs also are used to manage spoilage risks
 - Processing plant environment is the source of many spoilage organisms

Journal of Food Protection, Vol. 61, No. 10, 1998, Pages 1336–1340 Copyright c, International Association of Milk, Food and Environmental Sanitarians

Bacterial Tracking in a Dairy Production System Using Phenotypic and Ribotyping Methods

ROBERT D. RALYEA, MARTIN WIEDMANN, AND KATHRYN J. BOOR*

Food Safety Laboratory, Department of Food Science, Cornell University, Ithaca, New York 14853, USA

MS 98-2: Received 15 January 1998/Accepted 4 May 1998

ABSTRACT

Fluid milk shelf life dropped from 17 days to < 10 days



J. Dairy Sci. 94:3176–3183 doi:10.3168/jds.2011-4312 © American Dairy Science Association[®], 2011.

When cheese gets the blues: *Pseudomonas fluorescens* as the causative agent of cheese spoilage

N. H. Martin, S. C. Murphy, R. D. Ralyea, M. Wiedmann, and K. J. Boor¹ Milk Quality Improvement Program, Department of Food Science, Cornell University, Ithaca, NY 14853

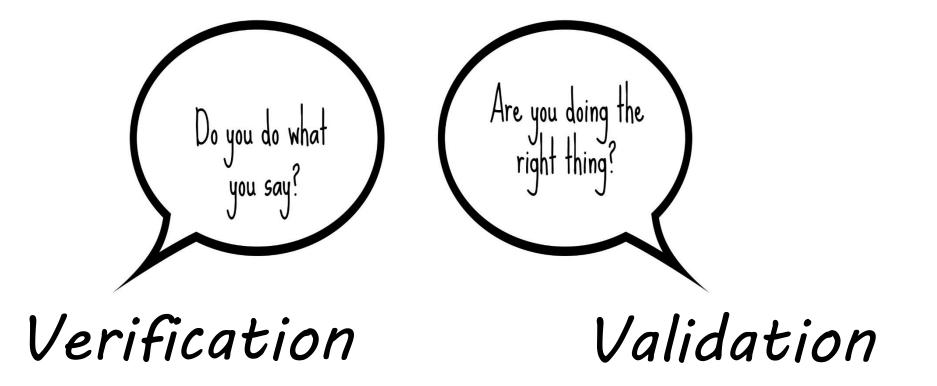
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Why swab – let's dig deeper

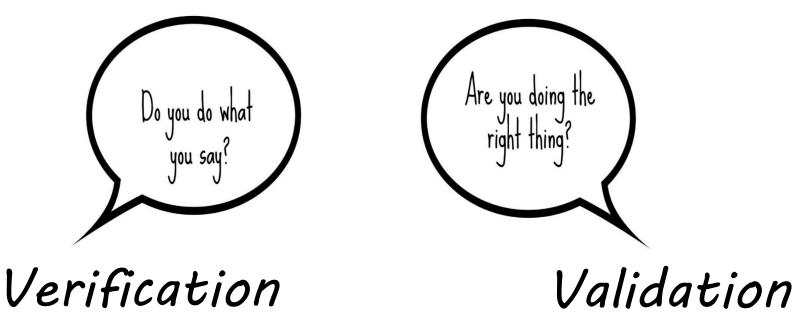
- Many facilities have "organically grown" environmentally monitoring programs that serve broad goals ("control Listeria"; "verify sanitation"), but lack coordinated programs with clear goals and metrics linked to risk management
 - Need to better integrate and coordinate environmental monitoring programs
- One strategy to focus and re-organize and re-invigorate environmental monitoring programs is to focus on their use for "validation" and "verification"

Validation and Verification Procedures

Determines the validity of the Food Safety/HACCP plan and verify that the system is operating according to the plan.



Validation and Verification Example: Pasteurization

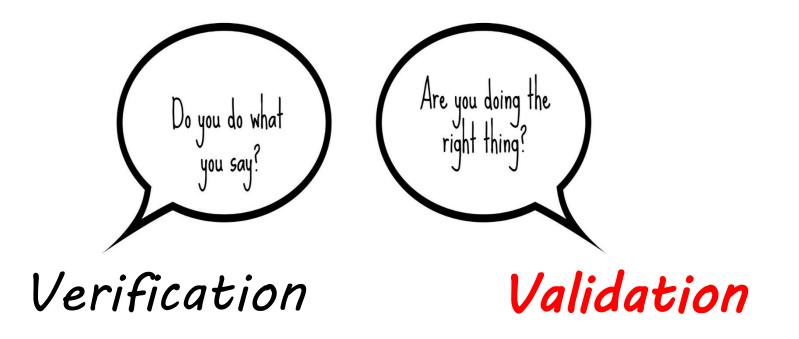


Continuous temperature recording

Scientific data that 72 C for 15 sec provides a >5 log reduction of vegetative pathogens of concern

Validation and Verification: Sanitation

Lab data that a given sanitizer provides a 5 log reduction of a pathogen in a 2 x 2 inch metal chip is <u>not</u> a good validation



How do we develop a validated SSOP for a (new) piece of equipment

- Perform regular standardized cleaning and sanitation
- Assemble equipment and do normal start-up
- Stop before product is put onto equipment
- Disassemble to normal daily level and test with ATP, total plate count (TPC)/aerobic plate count (APC) and pathogen test
- Disassemble to <u>the extent possible</u> and test with ATP, total plate count (TPC)/aerobic plate count (APC) and pathogen test
- If all samples are negative/below threshold that indicates that SSOP assures effective cleaning and sanitation.



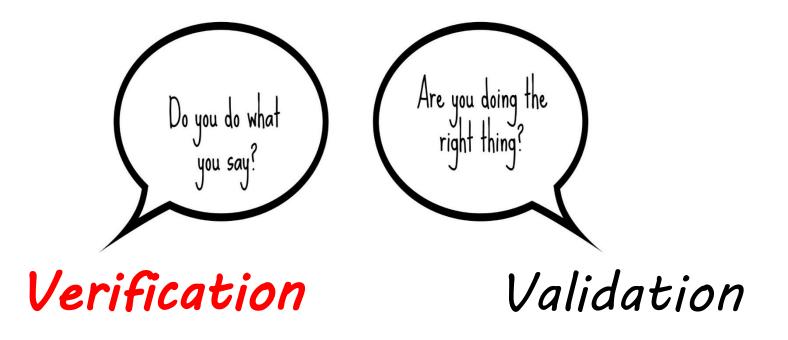
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Validation and Verification: Sanitation

Verification sampling is your typical mandated program that focuses on swabbing during operation, but also includes other activities (sanitation logs, ATP swabbing etc.)



Why swab – we have not had an issue forever

- Whole genome sequencing
 - Detects more outbreaks and identifies pathogen persistence
- Social media





Listeria Outbreaks and Incidence, 1983-2014





Rachel Phillips

WARNING TO ALL PARENTS: my friend Jennifer gave her son a caprisun Saturday and he told her it tasted funny. She took a sip and said it tasted like straight alcohol. Cut it open and it was nothing but mold inside. Evidently, this happens a lot. They say the lack of preser atives have shen. Tuscent ble to fermentation. I will never let Delo drink another. FYI: this pouch expires April 2013 and we don't own a delorian to go "back to the future" so it wasn't expired. Cod bless, have a great day! — with Rachelle Lenise Bennett, Melissa Jones Stevens, Kate Watson and 39 others.

February 4, 2013 near Dexter, MO

📩 Karen Dean Keega, Clotiel Young, Soraya Kay and 27,142 others like this.

🕞 407,794 shares

27,145 likes 407,794 shares

https://www.facebook.com/photo.php?fbid=3665369692466&set=a.1561209289771.62897.1821484578& type=1

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Does swabbing really find issues?

Plant ID	Listeria Prevalence (1 year routine program)		
А	5.1% (34/664)		
E	11% (88/795)		
F	<0.3% (0/334)		
G	9.1% (19/209)		
н	23% (24/106)		
I	0.4% (1/222)		
J	0.9% (1/106)		

Independent PEM program check-up (non-regulatory "swabathon")

Plant ID	Listeria Prevalence (1 year routine program)	Prevalence from non- regulatory swabathon	
A	5.1% (34/664)	1.3% (2/150)	
E	11% (88/795)	10% (6/60)	
F	<0.3% (0/334)	6.0% (3/50)	
G	9.1% (19/209)	2.4% (2/85)	
н	23% (24/106)	4% (2/50)	
L	0.4% (1/222)	<2.0% (0/50)	
J	0.9% (1/106)	14% (7/50)	

Take-home messages

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POLLING QUESTION # 3









Environmental Monitoringto Swab or Not to Swab



Melanie Neumann, J.D., M.S. EVP and General Counsel, Matrix Sciences International, Inc. <u>mneumann@matrixsciences.com</u>

www.matrixsciences.com

Key Takeaways



- Use EMP to Inform Enterprise Risk Management (ERM)
 process
- Translate Hazard to Risk Leveraging EMP data
- Quantify Risk in \$\$
- Verify Your Current Metrics
- Be Wary of Risk Landmines



Why Should I Have a Robust EMP Program?



FDA FSMA Preventive Controls Rule: Environmental Monitoring As A Verification Activity



• 117.165 (a)(3)

Environmental monitoring, for an environmental pathogen or for an appropriate indicator organism, if contamination of ready-to-eat food with an environmental pathogen is a hazard requiring a preventive control, by collecting and testing environmental samples;

Kill step, post processing + exposed, no further kill step

USDA: Testing Requirements Listeria



FSIS Listeria Guideline

Chapter 3 of 4

September 2012

Table 3.1 Minimum Routine Sampling Frequencies for Testing of Food Contact Surfaces (FCS) for Alternatives 1, 2, and 3.

Alternative	Daily Production Volume Ranges (lbs)**	Food Contact Surface (FCS) Testing	
		Minimum Frequency*	
Alternative 1		2 times/year/line (every 6 months)	
Alternative 2a and 2b		4 times/year/line (quarterly)	
Alternative 3 Non-deli, non- hotdogs		1 time/month/line (monthly)	
Alternative 3 Deli, hotdogs HACCP Size:			
Very small	1-6,000	1 times/month/line (monthly)	
Small	6,001 – 50,000	2 times/month/line (every 2 weeks)	
Large	50,001->600,000	4 times/month/line (weekly)	

*At least **3-5 samples** per production line should be sampled each time (every 6 months, quarterly, monthly, biweekly or weekly).

**Establishments producing deli or hotdogs under Alt. 3 may decide to collect samples based on HACCP size or production volume.



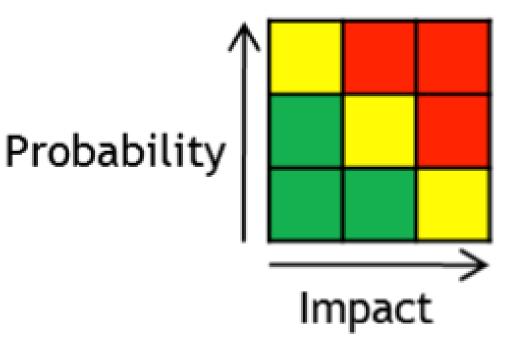
What is Enterprise Risk Management?

- Several definitions
 - A process to assist resource allocation decision making designed to
 - <u>identify</u> potential events (risks) that may affect the enterprise;
 - <u>manage</u> risk to fall within the identified <u>risk tolerance/risk</u> <u>appetite</u>; and
 - provide reasonable assurances that such risk management is being achieved (metrics)
- ERM is an enterprise-wide correlation of the risk to all other portfolio risks
- In short=A Material Balance Sheet Risk
- Sparked by financial crises of early 2000's

ERM is the discipline, culture, and control structure an organization has in place to continuously improve its risk management capabilities in a changing business and risk environment.

Examples of Enterprise Risk

- Food Safety
- IT; Cyber-Security
- Exchange Rates
- Commodity Prices
- Labor / Union
- Epidemics/Pandemics
- Workforce Injuries
- Retention of critical employees





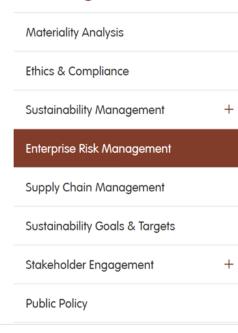
Example of How One Company Applies ERM



2017 Sustainability Report

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Governance & Management



Enterprise Risk Management

Risk management continues to be an important concept for We continue to enhance our Enterprise Risk Management (ERM) program as part of an effort to promote an aligned, integrated ERM framework across the entire company.

Our ERM program is based on the Committee of Sponsoring Organizations of the Treadway Commission (COSO)¹ ERM Integrated Framework. The objective of our ERM program is to have a sustainable process in place that can identify complex and emerging risks (both internal and external) that, if not addressed, might prohibit us from achieving our strategic, financial, and compliance objectives.

Through our parent company's program is in place. This HKE requirement took effect for fiscal years ending as of Dec. 31, 2016. The thread to demonstrate that an effective ERM program is in place. This HKE requirement took effect for fiscal years ending as of Dec. 31, 2016. The thread to demonstrate that we have a formalized ERM program that includes, but is not limited to, risk identification and annual risk assessment, mitigation processes and controls, management and monitoring of key risks areas, and timely and effective reporting.

How EMP Data Helps Translate "Hazard" into "Risk" –"Back of Napkin" Calculation



Hazard/Issue	Operational Risk(O) Impact (Low \$/High\$)	Regulatory Risk(R) Impact (Low\$/High\$)	Reputation Risk (R) Impact (Low\$/High\$)	Metrics
Environmental pathogens (Listeria)	One line-one day(\$10,000) Entire plant- multiple days (\$500,000) -Downtime	One line-one day (\$50,000); Entire plant- multiple days (\$10M) Downtime + recall	Temporary customer/consumer confidence loss (e.g., 3 mo. X 30% sales loss); permanent loss of customers(s)/loss of	Environmental monitoring program Listeria <2% Sanitation program >98% passing
	Downtime	Downtime	product from the market (e.g., annual /future sales of product)	

Add ORR Risk \$ Low X Low Likelihood % Add ORR Risk \$ High X High Likelihood % Determine Risk Mean

Risk Landmines :



- Swab-a-thons/Duplicate Swabs
- Starting testing for microbes not in existing EMP plan
- Handling of results/documentation
- Consider risk assessment under attorney client privilege
- Adopt a "Test yet Protect" approach



Key Points to Remember



EMP programs are critical to Enterprise Risk Management

Leverage EMP data to translate and communicate risk

Confirm current metrics are effective

Look out for Landmines

ERM is the discipline, culture, and control structure an organization has in place to continuously improve its risk management capabilities in a changing business and risk environment.



POLLING QUESTION # 4





UPCOMING WEBINARS

Date: Tuesday February 16th, 2021 – 2pm est.

Webinar Title - Ethical Trade & Responsible Sourcing in 2021

Webinar Description - BRCGS, an introduction to version 2 of Ethical Trade and Responsible Sourcing. Why is ethical trade and responsible sourcing important to

your brand and how can it be used in North America to grow your business.

Speakers:

- Jessica Burke, Delivery Partner Relationship Manager, BRCGS
- Paula Parejo, Marketing Strategist, BRCGS

Date: Thursday February 18th, 2021 – 2pm est.

Webinar Title - Enterprise Risk Management - Volume 1 - Effectively Communicating Risks from the Shop Floor to the **Boardroom**

Webinar Description - Join Neil Marshall, Managing Director of Guv Consulting International LLC, former GFSI Board member and former Global Director Quality & Food Safety at The Coca-Cola Company along with Giannis Stoitsis, Co-Founder and Chief Information Officer of Agroknow as they discuss the keys to risk and prevention, Horizon Scanning and using technology to actually "predict" risk in your business. You will hear about tools you can use to support your company's objectives. Speakers:

- Neil Marshall, Managing Partner, Guv Consulting International LLC, former GFSI Board member and former Global Director Quality & Food Safety at The Coca-Cola Company
- Giannis Stoitsis, Co-Founder and Chief Information Officer of Agroknow

Date: Tuesday February 23rd, 2021 – 2pm est.

Webinar Title: FSVP & FSMA, A Detailed Overview, 2020 Recap & 2021 Expectations

Webinar Description - Revisit the legislative history, the requirements of FSVP, 2020 FSVP inspection report and the potential outlook for FSVP in 2021.

Speakers:

Jennifer Crandall, CEO & Co-Founder

















PJRFSI





