




5 WHYS

Root Cause Analysis Worksheet

Date	CAPA Reference #	Investigator
6/17/25	1235	Lauren Maloney

Clearly state
the problem(s):

The site uses compressed air for the optical sorting machine to discharge mis-shaped, wrong colour product from the finished product stream. The compressed air is not identified on the process flow diagram.

Five WHYS	Explanation	Is this a Root Cause?
WHY did it occur?	The air input was not included in the flow due to the misinterpretation of the BRCGS clause.	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
If not, WHY did it occur?	It was not considered an ingredient	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
If not, WHY did it occur?	Was under impression that only Ingredients that were directly added into the food to be shown on the flow. 	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
If not, WHY did it occur?	Only thought the term utilities referred to the water to be added and forgot the air should be included.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
If not, WHY did it occur?		<input type="checkbox"/> Yes <input type="checkbox"/> No

Root Cause (Ensure this is within your control)

Possible Solutions